Fiscal 2014-2015 was another year of upgrades and excitement for Sheppard Memorial Library. Following are some highlights:

On the facilities front, thanks to the City of Greenville, the Carver Library had its old section of roof replaced and all of its carpet replaced, so that it looks and feels like a new library, and the East Branch Library had its old roof replaced as well.

Thanks to the City of Greenville and also Pitt County, the Main Library’s exterior began to undergo maintenance and repair, so that it will soon look its best again. Finally, thanks to the Friends of the Sheppard Memorial Library, the sign at the Evans street entrance, which the Friends had paid to have beautifully renovated the year before, received its own LED lighting and is now nicely illuminated at night as well. As a result of all of the facility improvements, all of our library locations will look their best and will support a great library experience going forward!

In the realm of technology, thanks to a federal LSTA grant won the year before, and with matching funding provided by the wonderful Friends of the Sheppard Memorial Library, the library has been installing RFID Self-Checkout units at the branch locations. Now patrons have the option of checking themselves out whenever lines are long or they prefer to do so. At the main library, the large screen television across from the main circulation desk began running important information for our patrons, sharing everything from program details to library history and how to get a library card, and much more. We added Instagram to our social media offerings, which already included Facebook, Twitter, Pinterest and Tumblr, so that we are connecting with people in every additional new way we possibly can to make them aware of library services and resources. After several years in a row of branch public library computer replacement, the main library computers got their turn, when the library was awarded $50,000 of federal LSTA grant funding, with the Friends providing local matching funding. Software upgrades went hand-in-hand with this, and now system-wide we have Windows 7 running for you. At the same time, we began partnering with the terrific Literacy Volunteers of Pitt County in a new way that is making a tremendous positive difference for our patrons. We set up a computer lab between the larger technology center and the reference desk, and the LVPC are offering a full and expanding array of free computer classes in the lab. At the branches, we added the Square for credit and debit payment capability, and we also added that technology to the Friends Fall 50 cent Sale and February Annual Book Sale. At this point, I can safely say that all of our library locations have up-to-date and even cutting-edge technology to support your use, enjoyment and success. Just what is needed in this knowledge-based society and world in which we live!

Also during 2014-2015, we continued to add more children’s programmers and expand program offerings, so that for example we now have twice as many participants in toddler story time as we had just a few short years ago. Our staff members have continued to work diligently and tirelessly to develop and grow the collection of books and other materials so that it increasingly meets the needs and desires of our community even better than before. Now that our facilities and technology have come into such terrific shape, more and more of our resources and energy will go into collection development and enhancement of program offerings. The library experienced very strong use of all services system-wide during the year, with circulation of books and other materials totaling 477,647 items borrowed. We also had 469,079 visits to the main library and the branches, and 192,739 public computer sessions took place at our libraries. Increases in circulation of e-materials continued to be very impressive, including downloadable audio, e-books, and e-magazines. 2014-2015 was a very exciting year, and as we move into the future with anticipation, we remain determined to provide the best possible traditional library services, the best of advances in library service and resources, and the best library experience for our patrons. We are so thankful for the support of our patrons, partners and Friends, and for the funding and support provided by all of our elected officials and local governments. Together, you are all making it possible for us to have the greatest possible positive impact for you and our community!

Greg Needham, Director of Libraries

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REVENUES
City of Greenville—General Fund $ 1,140,440.04
County of Pitt—General Fund $ 553,693.00
County of Pitt—Winterville Library $ 4,000.00
County of Pitt—Bethel Library $ 2,000.00
Town of Winterville $ 161,620.00
Town of Bethel $ 30,015.00
State Aid $ 185,765.00
Desk Receipts $ 128,738.48
Interest Income $ 2,330.85
Miscellaneous Income $ 40,895.10
Greenville Housing Authority $ 10,692.00
LSTA Grant $ 50,000.00
Capital Income – City $ 108,333.96
Capital Income - County $ 31,666.00
TOTAL REVENUE $ 2,450,189.43

EXPENDITURES
Personnel $ 1,370,326.34
Operations $ 760,768.31
Greenville Housing Authority $ 10,468.11
LSTA Grant $ 50,000.00
Capital Expense $ 69,666.00
TOTAL EXPENDITURES $ 2,261,228.76
Number of Books, July 1, 2014
Books added 20,209
Books withdrawn 30,776
**Total, June 30, 2015** 231,900

**Current Subscriptions**
# of Current Newspaper Subscriptions 18
# of Current Magazine Subscriptions 163

**Inventory of Other Library Materials**
Audiocassettes 994
Books on CD & Music CDs 9,432
DVDs 10,774
Microfilms 2,096

**Circulation**

**Book Circulation**
Sheppard Memorial Library (adult) 129,977
Sheppard Memorial Library (juvenile) 151,360
Juvenile Outreach 1,275
East Branch Library 55,664
Carver Branch Library 15,244
Pitt County Bookmobile 19,628
Blount Library, Bethel 2,505
Winterville Public Library 41,943
**Total book circulation** 417,596
Total magazine circulation 1,254
Total CD-DVD circulation 42,886
Total E-circulation 15,911

**Grand total circulation** 477,647

**Public Computers/Wi-Fi Sessions** 192,739
**Patron Door Count** 469,079
**Registered Borrowers, June 30, 2015** 64,557

**Programs**
Library sponsored 804
Nonlibrary sponsored 1,977
**Total** 2,781

**Reference Questions** 81,273